# Establishment of Relatedness

SILVANO ARIETI MD

# **Establishment of Relatedness**

Silvano Arieti, M.D.

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### **Establishment of Relatedness**

### I Introduction

In this chapter and in the next four I shall describe psychotherapy of schizophrenic patients as I practice it. The following brief report on the origin and development of this therapeutic procedure will serve as an introduction and general orientation.

Four major roots have to be mentioned. One of them goes back to my work in Pilgrim State Hospital, at first as a resident and later as a staff psychiatrist from November 1941 to February 1946. During the period spent at that hospital I discovered that a few patients who resided in back buildings and had been considered hopeless would apparently recover or improve enough to be discharged, at times after many years of hospitalization. These were considered cases of "spontaneous recovery." I was not satisfied with this explanation and looked more deeply into the matter. I soon discovered that these so-called spontaneous recoveries were not spontaneous at all but were

the result of a relationship that had been established between the patient and an attendant or nurse. I made these observations only in services of female patients, but I assumed that the same situation could take place in male services. The relationship went through two stages. In the first stage, by giving the patient special consideration and care, the nurse or the attendant had met some of her needs, no matter how primitive they were. The patient had improved somewhat and the nurse had developed attachment and deep involvement with her. The patient soon would become the pet of the nurse. In a second stage the patient had become able to help the nurse with the work on the ward. Those were war years with acute scarcity of personnel, and any help was very welcome. The patient would then be praised, and an exchange of approval, affection, and reliability was established. In this climate of exchange of warmth and concern the patient had improved to the point of being suitable for discharge. Much to my regret, however, I almost invariably observed that these formerly regressed patients would soon relapse and be readmitted to the hospital. Outside they were not able "to make it." Nevertheless I was impressed by the fact that even an advanced schizophrenic process had proved to be reversible or capable of being favorably influenced by a human

contact. I thought that perhaps methods could be devised by which we could help the patient maintain, increase, strengthen the achieved amelioration, even outside the hospital environment.

The second root has to be traced in my psychoanalytic training at the William Alanson White Institute. There I learned much more about the role of interpersonal relations in every psychiatric condition, including schizophrenia. There I had the good fortune of having as a teacher Frieda Fromm-Reichmann. She influenced and inspired me greatly. Although my therapeutic approach has developed its own basic features, it has retained some of Fromm-Reichmann's characteristics.

The relevance of thought disorders in schizophrenia has been one of my basic concerns from the beginning of my psychiatric studies. Actually the origin of such interest is much more remote in time than my reading of Eugen Bleuler's writings. It goes back to my studies of the eighteenth-century philosopher Giambattista Vico while I was in college. Vico's study of the cognitive ways in which the ancients, the primitives, children, and poets conceive the world and respond to it fascinated me. It focused my interest on the many possible ways by

which the mind faces, reconstructs, and experiences the universe. Vico's conceptions were among the best preparations for understanding the schizophrenic reality and the schizophrenic experience and constitute my third root. Also my discovery later of the writings of the psychologist Heinz Werner helped me to evaluate the full relevance of cognition and directed me toward a comparative developmental approach, for which Vico's writings had already prepared me.

The fourth root is to be found in the fact that either unverbalized preference, unconscious selection, chance, or other factors since I entered private practice led me to treat a large number of ambulatory schizophrenics. Office treatment of schizophrenia became my specialty at a time when even minor schizophrenic symptoms induced many therapists to hospitalize patients. Although my treatment has veered predominantly toward patients in office practice, it is applicable to hospitalized patients also, and I myself have applied it to them. There are other sources that I cannot mention, so large is their number. I cannot possibly enumerate, in distinct sequence, all I have learned from many authors and colleagues.

The reading of Parts Two and Three of this book is a prerequisite for a full understanding of the therapeutic approach that is now going to be presented. For didactical purposes my personal therapeutic approach can be considered as consisting of four aspects: (1) establishment of relatedness, which will be described in this chapter; (2) specific treatment of psychotic mechanisms (Chapter 37); (3) psychodynamic analysis: recognition of unconscious motivation and insight into the psychological components of the disorder (Chapter 38); and (4) general participation in patient's life, in some cases with the use of a therapeutic assistant or a psychiatric nurse (Chapter 39). Although these four aspects are described and discussed separately, they occur simultaneously in various degrees.

In Chapter 40 a detailed account of the treatment of two difficult cases will be presented, and in Chapter 41 the treatment of chronic schizophrenia will be examined.

## II The Therapeutic Encounter

We must frankly acknowledge that, contrary to the other aspects of psychotherapy of schizophrenia, establishment of relatedness is still at a prescientific level of development. Szalita (1955) wrote that in this endeavor the therapist must resort to a large extent to his own intuition. On the other hand, we should not be discouraged or exaggerate the difficulties of this part of the treatment. It is important to remember that even in the sickest patient the wish to rejoin the human community is seldom completely extinguished and may help us even in the most trying phases of the treatment. When we see the patient for the first time, he may have cut all human contacts or may retain only paranoid ties with the world. He feels unaccepted and unacceptable, afraid to communicate, and at times unable to communicate, having lost the usual ways by which people express themselves. Can we really accept him when he seems so unwilling to come to terms with the human race? Can we make him feel accepted without his developing the fear that he has to pay the price of remaining dependent, compliant, or driven to do things he cannot do or does not want to do?

According to Sullivan (1953a) therapy must offer the patients a "relationship of security beyond what they have ever had." According to Fromm-Reichmann (1950) therapy must offer a "specific way by which they [patients] can trust the world and themselves." But how

can we find this specific way? Whereas the neurotic patient in most cases wants to be helped and to be in contact with others (although in a neurotic contact), the schizophrenic seems to want to move away from the rest of mankind. He is in the process of more or less rapidly losing his grip on the world, and most attempts to establish contact with him increase his anxiety and make him disintegrate even more. How can he reestablish object relations?

The therapist's attitude must vary according to the condition of the patient. In patients who are in prepsychotic panic, or who have already entered the psychosis and are acutely decompensating, we must assume an attitude of active and intense intervention. A sincere, strong, and healthy person enters the life of the patient and conveys a feeling of basic trust. The strength of the therapist is welcomed by the patient who feels frightened and confused, but it may be also a motive for additional fear if it is not accompanied by a genuine message of concern and tenderness. The patient must be approached in very simple, at times even preverbal, ways.

As soon as he arrives on the scene, the therapist participates in the struggle that goes on; he does not listen passively to dissociated ideas. With his facial expression, gestures, voice, attitude of informality, and general demeanor he must do whatever is in his power to remove the fear that is automatically aroused by the fact that a human being (the therapist) wants to establish contact. In the confused, unstable, or fluctuating world of the patient, the therapist establishes himself as a person who emerges as a clear and distinct entity, somebody on whom the patient can sustain himself. The therapist must clarify his identity as an unsophisticated. straightforward, simple person who has no facade to put on, a person who can accept a state of nonunderstanding, a person who has unconditional regard for the dignity of another human being, no matter what is his predicament. An atmosphere of reassurance is at least attempted, and the patient recognizes it. The therapist's appeal at this moment is not to the unconscious of the patient, but to the basic and genuine part of the patient's personality. To paraphrase the words of the poet Wordsworth, it is a communication with "the naked and native dignity of man." Clarifications are given immediately. The therapist enters the picture, not as an examiner who is going to dissect psychologically the patient, but as one who immediately participates in what seems an inaccessible situation. To a male patient in panic I

said, "You are afraid of me, of everybody, afraid stiff. I am not going to hurt you." To a woman who had given birth recently, I said, holding her hand, "You are going to be a good mother. I am here with you. I trust you." These are not just words of reassurance. These statements are "passing remarks" or "appropriate comments" (Semrad, 1952), but they are not detailed interpretations. They are formulations that the therapist makes at once during his first contacts with the patient. They must be given in short, incisive sentences. Their importance lies in conveying to the patient the feeling that somebody understands he is in trouble and feels with him. They should not be confused with deeper interpretations given later.

Some nonverbal, meaningful actions, such as touching the patient, holding his hand, walking together, and so forth, may be useful in some cases. The therapist must keep in mind, however, that this procedure may be dangerous with some patients. For instance, a catatonic stupor may be transformed into a frightening catatonic excitement.

This attitude of active intervention is not only not indicated in some acutely disintegrating cases but can be harmful. It may be experienced as an intrusion, and even more than that, as an attack. The patient may be scared and may withdraw, and disintegrate even more.

In these cases we have to resort to an approach similar to the one used with patients who are withdrawn or are barricaded behind autistic detachment. The therapist must be prepared to face negative attitudes and should not regard them as a rebuff. They are special ways of communicating, a special language by which the patient expresses what he experiences. For instance, the withdrawn patient finds it unbearable to look at the therapist's face. He may close his eyes or turn his face in the opposite direction. We have seen several times in this book how frightening the eyes of other people can be to the patient. The therapist should not interpret this behavior as rejection of the treatment or of himself, but as ways to reduce to a less intolerable degree the frightening aspect of the interpersonal contact. The therapist, of course, should persist in his aim of reaching the patient. Such perseverance should not be manifested by insisting that the patient talk or respond; instead, the therapist himself should make short statements that do not require answers. For instance, "I came to see you"; "I wanted to see you today and find out how you are. I know this is a hard time for you, but I am here to help you." A long dialogue

or monologue is not necessary, but the patient must experience the therapist as a concrete reality, must hear the sound of his voice, and must start to distinguish him from the nebulous surrounding world.

How does one conduct a session with a mute catatonic? No repeated attempt should be made to force him to talk, for such an attempt would make him withdraw even more. The therapist should take the initiative and talk to him. The talk should be a pleasant one and should consist of neutral topics, that is, of subjects that will not increase the anxiety of the patient. This may be difficult to do, and many mistakes are possible because the catatonic spreads or generalizes his anxiety to a large number of subjects. Another frequent mistake made with catatonic patients consists of touching too soon or inadvertently on psychodynamic subjects when the patient seems somewhat improved. I have seen several cases where the mere mention of mother, wife, or husband made recovering catatonics slip back into a catatonic stupor.

While the therapist talks to the patient about a neutral subject, the patient, even if disinterested in the neutral topic, must be made to feel that a benevolent, sincere effort is being made to reach him, with no demands being made on him. At times even these one-way talks irritate the patient because he feels that they are just one-way talks or monologues and not real communications. The patient discloses his displeasure by withdrawing further. In these cases the therapist must be willing to respect the patient's desire for silence, without showing any discomfort or anxiety about it. A state of silence or of nonverbal communication will then be shared, interrupted from time to time by the firm and reassuring voice of the therapist, who will thus make his presence felt.

Equally difficult is the beginning of treatment with hebephrenics and paranoids, who are able but unwilling to verbalize. Here the tendency of the young therapist is to approach the patient with many questions in an attempt to make him talk. This attempt is understandable because there are many things that the therapist would like to know, and the therapist also tends to feel that if the patient is under pressure he will finally talk. However, from the point of view of therapy, this method should be discarded. Each question is experienced by the schizophrenic as an imposition or an intrusion into his private life and will increase his anxiety, his hostility, and his desire to desocialize. In certain respects the schizophrenic is like a young

child. When a stranger visits a family and greets their young child by asking him questions, he will not be accepted by the child because the child feels that the stranger wants something from him. But later on, when the stranger is not a stranger any longer, if he asks questions that the child is capable of answering, the response will be favorable; contact will be made. The schizophrenic, too, in a later stage will be glad to answer questions that do not require an effort.

In the beginning, however, no questions shoud be asked, because every question implies an effort. This technique seems easy but is actually very difficult to follow because the therapist feels compelled to ask questions. He feels that for diagnostic and legal purposes some questions must be asked. For example, in state hospitals, the physician must ask questions that, if necessary, will prove in court that the patient is psychotic and legally detained. Whatever the diagnostic and legal requirements are, this procedure is not indicated from a therapeutic standpoint. This is a paradoxical and distressing situation for many therapists: on one side there is so much that we need to know about the patient, and on the other side there is so much that we may lose or spoil if we try to obtain the information directly from the patient. The best procedure is to obtain as much information as

possible from the members of the family, friends, or the doctor who first saw the patient. If for legal reasons questions must be asked that will prove the diagnosis of psychosis or the necessity of certification, the therapist must delegate this procedure to another psychiatrist who will have just this specific function without participating in the treatment.

Some patients have reported that when they were pressured to talk or to answer, at the beginning of therapy, they felt coerced, accused, or on trial. These feelings promoted further alienation and withdrawal. At times the patient does talk somewhat and in such a way as to stimulate questions. If a patient with a tendency to withdraw says, "They are persecuting me," the psychiatrist has to refrain from asking this patient who the persecutors are. The patient often does not name them, but uses the pronoun *they*. Also, if he says he *knows* that *they* are persecuting him, that there is "something funny going on," the therapist has the urge to ask him how he knows that there is something funny going on and what this funny thing is. At the beginning of the treatment these questions may have an adverse effect. In many early cases the patient actually does not know the answers. He himself does not know who the persecutors are or what

the strange feeling is. What he experiences are only vague feelings, and questions of this type may actually help him crystallize into concrete images or persons feelings that as yet have not become well-defined delusions or ideas of reference. If the therapist has patience, later on he will understand where this feeling of persecution comes from and why the patient has the need to externalize with delusions a vague feeling of hostility that the patient feels has been directed toward him.

If we do not ask questions, then what do we do with a withdrawn patient? As was mentioned in relation to catatonics, in the beginning the therapist takes the initiative and talks in a pleasant manner about neutral subjects. Sometimes I look at an art book with the patient and take the initiative in discussing the pictures in plain language. These pictures should *not* lead easily to identification, as those of the Thematic Apperception Test do. They should not arouse anxiety. At the very beginning of treatment, when the patient's suspiciousness and distrust are very pronounced, he should leave the session with the feeling that he has been given something, not with the feeling that something, even diagnostic information, has been taken from him. When the patient has gained some security in contact with the therapist, he will talk more and more and eventually will even talk

about his problems and give the therapist some historical material. At times this material is collected only after an extremely long period because of the patient's distrust and difficulties in communicating. However, if the therapist is familiar with the dynamic factors of schizophrenia such as were discussed in Part Two of this book, he is prepared to expect certain things and is therefore aided in recognizing and interpreting these factors. The difficulties in understanding schizophrenic language and thought may also be overcome to a certain extent if the therapist is familiar with the mechanisms that were discussed in Part Three of this book.

In spite of his familiarity with the formal mechanisms described in Part Three, the therapist may find much material totally obscure in certain cases on account of the patient's extreme individuality and unpredictability. I am thinking especially of the productions of some paranoids and hebephrenics who are very talkative in spite of advanced regression. Their talk consists so much of word-salad that the therapist who attempts to treat them does not know how to start and is bound to feel discouraged.

The fact that the patient wants to talk is an encouraging sign;

even if his talk seems incomprehensible, he still has the need to communicate, and this need may facilitate the treatment. The therapist should listen patiently; he should not pretend that he understands, because the patient detects any pretension, but should maintain a benevolent attitude and manifest a desire to communicate even in a nonverbal manner. If the therapist is willing to listen to the patient for a long time, he will be surprised to find out that even the word-salad will become more comprehensible (see Chapter 16). The therapist will detect that some themes recur often and that the patient's talk follows certain patterns. Finally, some preoccupations of the patient with certain topics will become evident and will offer important clues. The therapist will grasp the general feeling tone of what the patient says even if he does not grasp the content. The general frame of reference or the "cosmology" of the patient will be indented.

But again we must add that what is asked of the therapist is much more than it seems. Many therapists, especially those who have almost exclusive experience with psychoneurotics, are unable to endure a talk that makes no sense to them for a long period of time. The terror of lack of communication may be experienced by the therapist much more than by the patient. The therapist may experience anxiety

throughout the interview, and this makes him wish to terminate the session. This menacing feeling is experienced in two disturbing ways, as threat of nothingness and threat of meaningfulness. It is experienced as threat of nothingness when the therapist finds himself inclined to accept temporarily the convenient idea that there is no content in what the patient says, that it is just nonsense. But this idea undermines his therapeutic intentions and revolts his feelings of human solidarity. Threat of meaningfulness is experienced by the therapist inasmuch as he senses that there is a meaning, a meaning that escapes him. When he finally feels that he grasps this meaning, he may not be able to repeat it. In fact, I myself and many therapists with whom I have worked, have at times felt that we had grasped the endoceptual meaning of what the patient wanted to say, but we could not repeat it to ourselves with our language or communicate it to others in meetings or during supervisory hours. We felt that the report to the supervisor would be inaccurate and that the instructions received would therefore be erroneous.

This grasping of the ineffable meaning may be considered intuitional on the part of the therapist. I prefer to say that in these cases, in order to break the schizophrenic barrier and reach the

patient, the therapist has succeeded in sharing the state of desocialization and individualism of the patient. There has been no real intuition but only an unusual kind of communication at a nonverbal level or a primordial verbal communication. This may perhaps be compared to the empathic communication between the baby and the mother, to the esthetic communication that the artist establishes with the observer of his work of art, or something similar to the primordial effects that paleosymbols must have produced on people when they became social symbols (see Chapter 19). The inability to communicate the meaning to others is due to the fact that, in order to make contact with the patient, the therapist had to share his state of impaired communication and his incommunicable unique feeling. This, of course, happens in a minority of cases. Most of the time we are able to make an approximately accurate translation in our own language. At other times we go even further, and we are able to understand the patient's problems completely, as we shall see from examples given in Chapter 37.

The therapist may have several other feelings of doubt in treating the patient. Has the patient preserved the ability to understand our common language and does he understand the therapist? Does the patient understand himself when he speaks in a word-salad? It seems to me that most schizophrenics retain the ability to understand us, at least potentially. If the nonverbal communication to which we have referred and the general feeling in the therapeutic situation are such as to put the patient in a receptive attitude, he is certainly capable of understanding us. This receptive attitude may not be established for a long time, but in certain cases it may be obtained even during the first interview. Let us remember that the schizophrenic maintains his potential capacity to resume higher levels of integration and therefore high levels of communication whenever these are not accompanied by anxiety. This is demonstrated by the following observation, which has been made by almost every therapist. A regressed hebephrenic may seem unable to understand the therapist at all during an unsuccessful session, even when the therapist speaks in the most concrete language. However, when the therapist tells the patient that the session is ended, the patient rises and goes away, thus showing that he understood the meaning of this sentence. It seems almost as if the patient had allowed himself to be touched verbally by what he understood as implying a decrease in anxiety (avoidance of the unpleasant session).

Often the problem is not at all one of understanding our common language, but of misunderstanding. In other words, the personal problems of the patients make them give special meanings to what we say. That is true in different degrees for all patients, from the preserved paranoid to the regressed hebephrenic.

This impairment in exchange of meanings, which is always more or less present although the patient retains a potential ability to resume understanding of our language, is partially compensated for by the fact that the patient has increased his sensitivity to nonverbal communication, that is, to the feeling tone or to the atmospheric quality of the session. The reader should notice that we stated that the patient has increased his *sensitivity* and not his understanding, because although it is true that he may sense or recognize this feeling tone much better than a normal person does, it is also true that in many instances he attaches to it an egocentric and grossly inappropriate meaning, even if this meaning contains a grain of truth.

As to the problem of whether the patient understands himself when he speaks in a very disconnected manner, as for instance, in word-salad, the matter is controversial. We have compared some of his productions to a photographic film that has been exposed several times. The patient must be disturbed by this impairment as much as the listener is, just as the aphasic is disturbed by his own defect. The schizophrenic in a vague way is aware of what he wants to say, and he is also aware of the fact that he wishes to communicate. He experiences several feelings at the same time, as well as a desire to communicate several things at the same time, even if he is not able to formulate verbally these concomitant desires, either to himself or to the listener. The therapist may help him to understand his own productions.

Here again one is reminded of what happens in the field of art. Some modern painters have stated that when they paint they have only a dim awareness of their feelings and that they know only with a certain approximation what they are going to paint or express. At times, even when the painting is finished, they do not know what they wanted to represent. It is from the reactions that these paintings will evoke in people that the artists discover what they themselves felt and wanted to express. In the same way the schizophrenic patient may understand better his verbal productions if he is helped by the therapist, that is, when the latter is able verbally or nonverbally to

communicate to him that a specific meaning has been conveyed and a given reaction has been engendered.

It is important for the therapist to be aware of his anxiety about these difficulties in communication and to be able to cope with this problem if he wants to work with regressed schizophrenics. In fact, as we shall mention again later, the patient will perceive this anxiety immediately.

It is obvious that when the impairment in communication is very pronounced, the therapeutic sessions must be very frequent, at least one a day. Of course, the number of sessions varies according to the individual patient. Some will do well even with as little as three sessions a week.

We have so far discussed patients who are rapidly disintegrating, or withdrawn and in very poor contact. There are, however, other important categories of patients: those who, although actively psychotic, with many typical symptoms like hallucinations, delusions, and ideas of reference, have the bulk of their personality well preserved, and with whom, therefore, communication can be

established with less difficulty. We have also a large number of undoubtedly psychotic patients who retain a relatively intact personality and have a symptomatology that is not pronounced, consisting of a few sporadic ideas of reference and delusional trends. The more intact the bulk of the personality is, the more we can depart from the recommendations made for poorly communicating patients. We may even ask questions and direct the patient to explain his obscure experiences. In these cases, too, the dialogue between the therapist and the patient should not be diagnostic, or predominantly exploratory; the emphasis should be on giving and sharing. Free association, which was impossible with the poorly communicating patients, is also to be discouraged with these relatively integrated patients, because it can promote scattering of thoughts. Here, of course, our technique departs drastically from that of the Kleinian school. I use free association occasionally with patients who are only mildly psychotic, with no signs of regression or special areas of intense vulnerability. In these cases I believe that the tendency to repress important material is more alarming than the risk of provoking regressive features.

With verbose, well-systematized paranoids we often face a

different problem. These patients may speak exclusively about their delusional complexes. In these cases I feel that some pressure has to be exerted on them. They should be encouraged to talk about something else. An indirect attempt should be made to make them see that there is something else besides their persecutors in the world; in other words, an effort should be made to circumvent their delusions. This should be done, not in order to repress the complexes, which would be impossible, but rather to enable the patients to increase their ties in the world. At the beginning, the patients' peculiar contacts with the environment are established only through their delusions. If the therapist, with his general attitude, which will be discussed later, is able to make the patients enlarge their interests, a great victory will have been achieved. In many cases of well-systematized paranoiacs and paranoids this is impossible. They remain fanatically and exclusively interested in their complexes and refuse to talk about anything else. They want only to prove to the therapist, as though to a judge, that their suspicions are well founded. Of course, it is useless to enter into any arguments with the patients. It is also inadvisable to pretend to accept their delusions or hallucinations, with a few exceptions, to be mentioned later. Tower (1947), in a very interesting

paper, has emphasized the desirability that the therapist remain noninvolved in the delusions of the patients. Fromm-Reichmann (1952) recommends telling patients that the therapist does not hear or see what the patient hears or sees. They should investigate together the reasons for the difference in their experience. In many cases where the delusional material cannot be circumvented at all, ambulatory treatment is not useful or feasible, and hospitalization becomes necessary.

There is a relatively large group of schizophrenic patients, especially those who had had a stormy prepsychotic personality, with whom it is very easy to establish some relatedness. They are hungry for contacts of any kind; they ask questions repeatedly and cling tenaciously to the therapist. The contacts, however, are superficial and few. They make anxious, superficial, and self-contradictory statements. The therapist should try not to expose to a breaking point the tenuousness of these contacts; he should realize that this type of communication is all the patient is capable of at this stage. The therapist should focus only on a few elements of what was said by the patient, and through them establish communication. Contrasting with the brittleness of the world, the therapist will appear clear and

distinct.

One of the reasons why some therapists have difficulty in establishing relatedness with psychotics is their adherence to some notions they have learned and professional habits that they have acquired. The therapist may need to unlearn older models of examination and treatment that otherwise almost inadvertently would creep in. Among them are: (1) the old-fashioned routine mental-status examination, purely diagnostic in aim and consisting of questions similar to those that might be asked by a district attorney; (2) strict adherence to the orthodox psychoanalytic technique, which was originally devised for the treatment of psychoneuroses. We have already mentioned in this regard that, with the exception of some wellpreserved patients, the method of free association of classic psychoanalysis should be used very seldom. The same could be repeated for the use of the couch, which would interfere with the patient's need for physical closeness. Although, as we have mentioned, many schizophrenics do not want to look at the therapist's face or eyes, they do need to see him. If they do not see him, a tendency toward archaic ways of thinking may make them feel that the therapist is not present. Some patients with whom the couch was tried felt that the therapist was not there; nobody was there, or only a disembodied voice. Sechehaye (1951a) reported that her patient had the need to see her; when the patient could not see the therapist, she felt the therapist was not there. This feeling is reminiscent of children who close their eyes when they want to make things disappear (Fenichel, 1945).

### III Transference

What we have described in the previous section of this chapter demonstrates that we can indeed talk of transference and countertransference in the treatment of schizophrenics, but not in the same sense as in classic psychoanalysis. We must look again at these major interpersonal phenomena within the therapeutic situation before we examine them together in that more complex interpersonal exchange that we call relatedness. This section is devoted to the transferential situation of the psychotic.

As we have seen in Chapter 5, the patient never sufficiently developed a sense of basic trust; and after his break with reality, any trust is almost totally extinguished. The mistrust, unrelatedness, and hostility that he shows toward the therapist when he first meets him is

no different from the way the patient feels toward the whole universe. It may appear to be directed more toward the therapist, because the therapist attempts closeness, and the patient is afraid of this closeness and is consequently suspicious and paranoid. Whenever an attempt is made by the patient to reenter social life, he perceives it as something that exerts pressure on him. The others are seen as forces, as powers that impinge on him to the point that he may lose his own existence. He finds himself in a world where the ferocious imprinting of early life and the resurgence of the primary process give monstrous shapes to whatever he experiences. At this point the therapist is also part of this world of hostility, persecution, deformity, and desolation, a world where it is better to have nothing, not even hope or some positive feeling for any other human being, because if you love them, you are bound to lose them.

Some existentialistic psychiatrists see this schizophrenic way of being-in-the-world as an unchangeable way, which ineluctably leads to disaster, as in the cases of Ellen West and Suzanne Urban reported by Binswanger (1957, 1958a, *b*). On the other hand, the psychodynamic therapist does not want to fit into this world of unrelatedness, autism, distrust, suspiciousness, no matter how much the patient tries to place

him there. It is by not fitting into this world but by escaping from the category of malevolent forces that the therapist will open a window from which other vistas are seen and into and out of which the flow of society's symbolism will come and go. If such a window is opened, the whole pathological world of isolation and distrust is more likely to collapse. To a certain extent the therapist must do what Miss Sullivan did in the case of Helen Keller (1951). The therapist must have his ways with the methods outlined in the previous section and with those that we shall describe and discuss in Chapters 37, 38, and 39. The patient may change rapidly and acquire some very warm feelings for the therapist; at times he changes very slowly, at times so slowly as to make the changes almost imperceptible, especially to the members of the family of the patient. These quasistatic patients seem to live in an almost magically timeless world. Therapy makes time reenter into their life. But at first the therapist's (and the patient's) time is not society's time. It is a slower-moving time where months and in some cases years are permitted to pass by without despair, but with the vigilant and sensitive perception of what is almost imperceptible, and where the little, almost unappreciable changes are the clues that life goes on, that hope is to be retained.

After accepting the therapist, the patient generally accepts the therapeutic assistant, a nurse, or some other person. His milieu and realm of action become more diversified; the interchange less stereotyped. There is less rigidity in the psychological structure, and the patterns of behavior are less repetitive.

When relatedness is well established, the patient seems to flourish again, at times rising to unexpected heights. The period of withdrawal or incommunicability may have lasted only a few weeks, or even several years. At times a change is realized by patient and therapist with the intensity of drama. This satisfactory turn of events, which is the result not only of what we have described in this chapter but also of what we are going to illustrate in Chapters 37, 38, and 39, may have propitious effect throughout the rest of the treatment.

One fundamental point is that at the stage of treatment in which the establishment of relatedness is of primary concern, relatedness in its transference and countertransference components, has to be *lived* as a new experience in the patient's life; it should not be taken into consideration only as something to be psychodynamically interpreted. Transference and countertransference are obviously very important

as objects of interpretation, but their interpretation must take place later when positive relatedness has been established.

Unfortunately, in a considerable number of cases several complications, almost opposite from each other, may arise to jeopardize the relatedness. We shall examine individually each of the most common complications, although in some cases they occur simultaneously or in mixed forms. These complications may necessitate an otherwise premature psychodynamic interpretation of the transferential situation.

In a large number of cases in which the patient tends to have a paranoid vision of the world, he will feel very uncomfortable in the new bond of warmth developed with the therapist. The patient cannot stand too much closeness; he anticipates rejection and fears that rejection after so much closeness will be more painful, and he wants to be the one who rejects and hurts. These feelings are not fully conscious or faced by him. He does not know, of course, that he wants to go again inside the hermetic paranoid structure and put the therapist too in the system of delusions. He will try to test the therapist, to show that he too is at fault, that he too does not trust the

patient, that he too has a bad intention, and so on. The mistrust may cover any aspect of the relatedness. Manifestations of warmth, interest, participation, and sharing may be viewed by the patient as having ulterior motives, as proof of the therapist's intent to exploit the patient for heterosexual or homosexual gratifications or for purposes of experimentation or in order to make a profit of some kind. The patient's way of thinking and feeling undergoes what Sullivan calls a malevolent transformation. The malevolent transformation is not just hostility, freely expressed; the whole way of relating is to a greater or lesser degree structured in accordance with a paranoid model.

Whenever tendencies of this type develop, they have to be corrected immediately, before they acquire a degree of strength which may jeopardize the treatment.

Hostility is to be found sooner or later in every schizophrenic patient, but it is disguised in several forms. As Bychowski (1952) points out, it may assume the form of extreme passivity, because every act is a potential act of hostility of which the patient himself is afraid. It may assume the usual form of projection: "He hates me" instead of "I hate him." In this symbolic representation, the patient experiences the

feeling "he hates me"; he seems aware now of the hostility that once was really directed toward him. However, this hostility now comes, not from the original person who was ill-disposed toward the patient, but from an imaginary substitute. Also the hostility that the patient sees in this substitute is not a reproduction of the original hostility or lack of tenderness, but a distortion of them. Whenever possible, one should explain to the patient that the hostility is misdirected and that he is acting as if situations that have long since disappeared were still in existence. We must remember that hostile manifestations are often only tests that the patient uses to probe the therapist. If the feeling of trust is maintained, the hostility will decrease, but it is very difficult to maintain this trust, because the patient is extremely suspicious and sensitive and sees signs of rejection at any moment. Fromm-Reichmann mentions a patient who went into a catatonic stupor twice when the hour of her appointment was changed. A patient of mine, also a catatonic, went into a tantrum because I answered the telephone during a session.

When it has proved to be impossible to handle the hostility, the therapist may allow another person to be present at the interview. The patient will not resent this person as an intruder if he understands

that this is being done to protect him too from the expression of his own hostility. At times the patient's hostility is not obvious. The patient tries to isolate the therapist from the rest of his experiences, which are connected with hostility. The patient tries again to make the therapist an inhabitant of a planet other than the one in which the patient lives. Although this situation of nonparticipation may seem advantageous, because otherwise the transference would become a turbulent one, the consequent distant relatedness must eventually be followed by involvement.

I must repeat here what I said about the patient who becomes openly hostile. The patient who becomes again detached from the therapist does not feel strong enough to endure the new way of feeling with human beings. Seeing himself as a perennial outsider, he thinks that he is occasionally let in in order to be ousted later. More frequently, however, the patient who cuts off the affective bond that had been established in therapy feels that were he to continue social intimacy with the therapist, he would eventually have to give himself up as an individual. Even to do things or to do what others do or would like him to do is experienced as giving up his own individuality. These experiences are distortions of original situations in life and are

experienced subjectively, often without the capacity to express them in words. They remain endocepts. Again I have to repeat here that in these cases of uncertain relationship the therapist must be able to be, according to the circumstances, close or distant; but always close to give, distant enough not to scare. What seems skillful navigation between two dangerous possibilities actually becomes an intuitive way of feeling one's way through the current difficulties of the patient.

Some patients, once established in some kind of elementary relatedness, develop an attitude of total dependency on the therapist. They act like babies. Lidz and Lidz (1952), who in a concise, excellent paper have discussed this aspect of therapy, felt that these patients had mothers who had an intense need to sustain in their children a parasitical attitude. A symbiotic relationship between mother and child was thus developed. The child did not live in his own right but as an appendage of mother. The reader will remember that similar problems were discussed in detail in Part Two of this book. In my opinion a decrease in self-esteem that is due to the patient's realization that he always does what mother considers wrong accompanies in several cases the belief that mother always does everything right. She must be omniscient and omnipotent, as the

patient thought she was when he was a baby. He should not do things but should let her do them. As a matter of fact, that is what mother desires. The patient tends to establish not a symbiotic relation but a parasitic one, one reminiscent of the fetus completely taken care of by the mother. But here, in some cases, restitution phenomena determine those feelings of altered relatedness so well described by Lidz and Lidz. The patient feels not that he is a parasite but that he is in a symbiotic relation. In simple words, he feels that he is extremely important to mother; mother could not live without him. In addition, he believes that if mother does not allow him to do things, it is not because she is bad, but because she is good. He makes efforts to preserve the good image of the mother and to repress her bad image. Certain attitudes of the mother that are reassuring are magnified; and others that are anxiety arousing are completely obliterated (see Chapter 5).

In the therapeutic relationship, the patient may tend to resume this symbiotic attitude. This tendency may appear useful at the very beginning of treatment, when every means is exploited to make contact with the patient, but it will be harmful later if it is not combated. As Lidz and Lidz indicate, the patient must soon realize that

the relationship with the therapist is not just a repetition of the symbiotic bond but a new type of close relationship: this other person can *care* for him, rather than just *take care* of him. The patient must feel and recognize that the therapist is motivated by an interest in helping him for his own sake, and not for some personal ulterior motive. Again this feeling and recognition, I believe, must come as felt experience, and not as an interpretation offered to him.

Lidz and Lidz feel that this symbiotic need may be so strong as to require a change of therapist. In my opinion this change seldom will be necessary if strong efforts have been made to combat it from a relatively early stage of therapy. If the treatment is successful, the patient comes to the realization that the therapist is not a restricting parent but permits a gradual expansion of the patient's personality as a separate entity.

The strong need to maintain the stultifying dependency will appear in different forms, but this need should always be explored. For instance, the patient may be afraid of his own improvement. When the patient looks at this progress with a feeling of achievement, he may be afraid that he will not be able to remain so independent, and at the

same time he may long for the old dependent (symbiotic) attitude. The dangerous fascination that the old dependent attitude has for him should eventually be explained.

There is an additional type of transference that the patient may develop that also reveals a psychotic structure or understructure. The patient may develop a "positive" feeling for the therapist that is so profound and intense that it assumes unrealistically grandiose proportions and characteristics. The therapist becomes omniscient, omnipotent, a genius, a prophet, a benefactor of the highest rank, a superb lover, and so on. This type of relatedness is an exaggeration or psychotic distortion of what some psychoneurotic patients experience. At times it reaches comic proportions: the therapist is literally considered an angel or a divinity.

The inexperienced therapist may at times, especially if the distortions are not obviously psychotic, tolerate this relation and in some cases even enjoy it, for it may satisfy some of his narcissism. It is not difficult to understand how this apotheosis of the therapist is possible or even plausible. The therapist is the only person with whom the patient relates: he comes to represent the interpersonal world or

the only person who counts in the life of the patient. If the therapist is of the opposite sex, a romantic element often enters, and this makes the relation even more intense. The patient becomes extremely dependent on this "superb human being" who becomes as necessary as "the air the patient breathes, the food he eats." The relation is obviously abnormal. Primary process cognition distorts the images that the patient had once conceived of the good mother and good lover and makes of them a grandiose and distorted mixed image that he identifies with the person of the therapist. If the relation is allowed to become so intense, severe depression or reexacerbation of the illness may occur when attempts are made to break it or decrease its intensity. This type of relation may become as difficult to handle as the hostile paranoid one. I have seen several cases in which the therapist could not handle any more the patient whose feeling had become intensely positive and had to refer the psychotic patient to another therapist, at times with serious consequences. I have even seen therapists who were considering moving to other cities in order to escape from psychotic or quasi-psychotic patients who had become so demanding in a loving way.

The proper procedure consists of correcting any tendency of this

type from the very beginning. Certainly the therapist is important in the life of the patient. In some respects, especially at the beginning of the treatment, he may be as important as a good parent; but even a good parent is not the representative of the whole universe, nor has he or she the characteristics that the patient attributes to the therapist. One of my patients, during the tenth month of her treatment, told me, "The most tragic day for me will be the day when I discover that you make a mistake. My parents, my husband, every human being, I expect to make mistakes, but not you." I immediately tried to dislodge this belief by assuring her that I make mistakes, that I make them every day, and that often I catch myself in the process of making them. I also told her that I had made mistakes even in her treatment, and that yet she had improved. She began then to accept me on a more realistic plane. She did not continue to think that her recovery was based on my extraordinary powers. I suppose a patient may at times be almost hypnotized into a state of remission by believing in the magical powers of the analyst, but I wonder whether such a remission would last.

These fantasies of the patient are also pathological ways to regain self-esteem. At the beginning of therapy, the patient I have just

mentioned felt that because I had such superhuman ability, I was the only person who knew that she was a good girl and, therefore, the only person who could appreciate her.

Even in fairy tales, the person who is helped by the magic supernatural being is a person who believes he deserves to be helped, a person, therefore, who has not lost his self-esteem. When the patient is made to feel that he is accepted by the therapist, in spite of the fact that the latter has no magical powers, real progress is made.

Another patient of mine was very disturbed when he heard from me that I had to take a few days off because I had to undergo a tonsillectomy. He was particularly disturbed by the fact that I needed another doctor to treat me and operate on me. In his fantasies about me I appeared self-curative. How could it be that I needed another doctor? If a physical illness were to strike the patient, would I be able to cure him? For two or three days he woke up at night with anxiety feelings, thinking that I would not be able to take care of him if something happened to him. Eventually the patient was reassured when he saw that I resumed his treatment as before, after I myself had been treated by other doctors.

Another belief that the schizophrenic often holds (and also the neurotic at times) is that the doctor knows all the answers to the problems discussed but withholds them from the patient, either capriciously or because he feels that the patient, in a certain sense, has not grown up sufficiently. This too is a resurgence of a belief that little children have about the surrounding adults, who at times are really too secretive about certain matters. When the child grows up in a normal environment, he sooner or later accepts the fact that the parents cannot answer all the questions, all the "whys," because they themselves do not know the answers. The schizophrenic, however, embraces again the belief in the omniscience of the only adult who counts. Again, the therapist must eventually convey to the patient the fact that an inability to answer all questions is a characteristic of human nature and not necessarily a handicap. In the process of improving, the patient himself will be able to answer many of his own questions; others he will answer in cooperation with the therapist; some he will never answer, and yet he will not feel less human.

Another attitude that the schizophrenic holds much more often than the neurotic is that he is the unique interest of the therapist. The therapist cannot possibly be as interested in the other patients as he is in him. I suggested a raise in the fee of a schizophrenic patient who was able to secure a remunerative employment after I had been treating him for a long time at a reduced fee. The patient was furiously insulted and almost interrupted the treatment. His faith in me was vacillating; I was treating him for money and not because I had any interest in him. Eventually he understood me when I explained to him that by intending to raise the fee, I was acknowledging his growth and the fact that he no longer required special conditions.

Another practical problem that presents itself in connection with this strong symbiotic need of the patient is how to prepare him for the vacation time of the therapist. Especially if the vacation time occurs just a few months after the beginning of treatment, the patient may experience a strong feeling of panic at the idea of being left alone. If he is a catatonic, he may actually relapse into a stupor. The situation may reactivate the patient's strong feelings of being rejected, and direct attempts to convince him that this is not the case are futile. In many instances, the therapist may avoid these complications by preparing the patient far in advance for this brief separation. He should be told a few months previously that the physician has made plans for a vacation, and that he should expect a few weeks interruption in

treatment. In many cases, especially if the treatment is still at a preliminary stage, some ties have to be maintained even during the vacation time. The patient should be told that he may write to the therapist, or that if an emergency arises, he may even telephone him. In my experience, I have found hat patients very seldom avail themselves of these concessions; on the other hand, they feel reassured. In the cases where the help of a therapeutic assistant is needed, this difficulty is partially removed by arranging different vacation times for the therapist and for the therapeutic assistant (see Chapter 39).

I resort to an additional technique with a minority of very anxious patients. I tape-record some salient points of sessions, during which situations that are likely to trigger anxiety and psychotic symptoms are discussed and interpreted. During the therapist's absence the patient finds reassurance in listening to the tape and hearing again the ways by which he can face and fight the symptoms. Hearing the therapist's voice promotes the feeling that the therapist is almost present and that on his return will be as involved with the patient as he was before he left.

## IV Countertransference

We have so far discussed mainly the part of the relatedness that is usually referred to as transference. We must now discuss the countertransference, which plays a very important role in the psychotherapy of the schizophrenic. Countertransference is no longer considered a negative phenomenon to be combated, as it used to be considered in early psychoanalytic conceptions in reference to the psychoneuroses. It seems obvious that the attitude of the schizophrenic patient is such as to discourage any therapist who is motivated only by the usual therapeutic feelings, or only by the desire to help, and is not moved by an unusual countertransference. Again, if by countertransference we mean, as some authors do, identifying the patient with a figure of the analyst's past life or with the analyst himself as he was in his early life, then we must admit that these identifications are important but not inclusive of all that the analyst can experience for the patient. Perhaps Eissler (1951, 1952) and Rosen (1953) referred especially to these identifications. Eissler felt that his childhood fantasy of wanting to rescue people was reactivated when he tried to save schizophrenics from the shock treatment, which

he considered "a great danger" (1952). Eissler thought that the therapist must be moved and stirred; therapeutic failure must be unacceptable to him, "the whole gamut of emotionality must be at his quick command … he should believe in his own omnipotence." What Eissler meant probably is that the therapist should almost have that vigor, motivation, and determination that a person who believes in his own extraordinary power has. Rosen wrote that in the treatment of schizophrenics the countertransference must be similar to the feelings that a good parent would have for a highly disturbed child. Rosen expressed the idea extremely well when he said that the therapist must identify with the unhappy patient, as the good parent identifies with the unhappy child, and be so disturbed by the unhappiness of the patient that he himself cannot rest until the patient is at peace.

In Rosen's conceptions, the intensified feeling of the analyst would be a compensation for the original defective mother-child relationship. Fromm-Reichmann, however, warned that no real compensation can occur for the early uncanny experiences unless the surviving adult part of the patient is eventually summoned to help.

One of the first concerns of the therapist when he has just started

treatment should be the analysis of his own feeling for the patient. If he experiences a strong feeling of empathy and interest, the chances are that he will be able to make significant contact with the patient. If, instead, he has the feeling that he is bored, or irritated, or that his patience is strained, for example, when the patient is evasive, a therapeutically significant contact will be difficult to make. Efforts of the therapist to combat or to conceal these feelings are generally of no value, because the patient will sense them anyhow. The schizophrenic personality and the schizophrenic symptomatology are such as to arouse hostility very easily in people, and, of course, in the therapist also. If at the beginning of the treatment the therapist has a feeling of hostility, or even a feeling of nonacceptance for the patient, he must try to analyze it and to solve it if treatment is to be continued successfully. The treatment will be much easier if the therapist has a positive feeling of empathy for the patient. As Eissler (1952) has emphasized, these feelings are generally experienced at the first contact with the patient.

The kind of feeling, positive or negative, that the therapist will have for the patient will depend not only on the patient's personality and psychological problems, but also on the therapist's personality and problems. If the therapist has been psychoanalyzed, he is in a better position to determine what the characteristics are in certain patients that make him react in a negative way. If the analysis has not been successful in removing these tendencies, he should avoid treating patients who have the problems to which he reacts negatively. On the other hand, some very individualistic attitudes of the therapist, which are based on the therapist's own psychological problems, may be not at all harmful but beneficial to the treatment. We have already mentioned some of them, as reported by Eissler.

If the therapist, because of his own problems, succeeds in identifying with the patient or even in seeing in the patient a psychotic transformation of his own problems, he may not necessarily be handicapped but, on the contrary, helped in his therapeutic efforts.

No matter what the origin of his feelings is, the therapist must have a sense of total commitment toward the recovery of the schizophrenic. Such a feeling of commitment is generally sensed and appreciated even by the regressed schizophrenic. The patient derives from the general attitude of the therapist the feeling that the therapist is sincere in his attempts and therefore trustworthy. The therapist

should never pretend to offer love or friendship to the patient when in reality he feels differently toward him. One is reminded of the patient quoted by Fromm-Reichmann who said to the young analyst who had professed friendship during the first interview, "How can you say we are friends? We hardly know each other" (1952). However, no matter whether the analyst is overtly warm or reserved, he must be consistent, convincing, and intensely interested and, as Betz (1947, 1950) writes, must communicate to the patient his strength, his fairness, and his kindness.

Also the therapist should not refrain from giving to the patient what some therapists are reluctant to give: simple reassurance and companionship. Although we have already discussed these points in the first section of this chapter, some additional clarifications are necessary.

Reassurance has become a bad word in the field of psychoanalysis and psychotherapy in general. If by reassurance we mean patting the patient on the back or telling him, "Don't worry; everything will be all right," then, of course, we have to agree that reassurance may not be therapeutic. Our reassurance is not merely a

verbal expression. It is corroborated by our actions, our devotion, participation, or, as I have already said, by our total commitment.

Is reassurance enough? Of course not. Reassurance fails even to reassure, but it has a positive effect nevertheless. Only patients with whom no positive relatedness whatsoever can be established are untouched by reassurance. The others are, to various degrees. For instance, I have received numerous telephone calls, at times in the middle of the night, from patients at an early stage of treatment who felt they were persecuted and needed protection. I always considered it a healthy sign that they called me rather than the police. Although I could not remove the delusions by telephonic magic, I was able to transmit the feeling that nothing bad was about to happen and could suggest that no action had to be taken then. Although the delusions persisted, at times even for a few years, a stronger bond with the therapist was established. The patient felt that an oasis of human contact existed and that it could be reached by telephone. As to companionship, I meant the sharing of experiences in the act of living. Many therapists have done so; some have gone shopping with their patients, some have gone to dinner to their homes, some have lived in the same household.

A group of patients very badly in need of reassurance are women in a state of prepsychotic panic after childbirth or at the beginning of a postpartum psychosis. They are overwhelmed by anxiety and not yet in a position to face in psychotherapy the clarification of the psychodynamic mechanisms described in Chapter 13. In these cases, reassurance must not be of a general type but specifically related to the birth of the baby. In many cases, I have told the patient that she is in great distress because she rejects the baby, she feels guilty about it and believes that the baby is going to suffer. I have reassured the patient by telling her that she must accept the fact that she rejects the baby and that the baby will not suffer. Adequate provisions are being made for him. We shall eventually discover why she feels this way and her feelings will change. In the meantime, she cannot feel guilty because she can't help rejecting the baby. I have found that even very disturbed women understand these explanations, partially or totally, and are relieved by them.

Wexler (1952) advocated the adoption of a general attitude for the therapist of schizophrenic patients that is different from the one suggested by me. Wexler views the schizophrenic disorganization as the result of a primitive, archaic, and devastatingly punitive superego, in the presence of urgent instinctual demands. According to him, this archaic superego is nothing more than the internalized parental figures, "the ghosts of the past." This dynamic interpretation of schizophrenia corresponds to the points of view of several other authors, as described in Part Two of this book. Wexler, however, feels that his dynamic interpretation indicates that the therapist should assume superego roles. He feels that the therapist should be harsh and strict, should forbid sexual thoughts and feelings, and should have a generally repressing attitude. He found support in Nunberg (1948), who attributed his patient's improvement to his submission to the strong, authoritarian analyst and to his belief in the analyst's magical power. I do not deny that Wexler and Nunberg obtained success with the patients they reported, but I am not sure that the good results were due to the reasons mentioned by those authors. By submitting to an authoritarian and harsh therapist, Wexler's patient apparently was able to reestablish her self-esteem and to improve. She was confident that by submitting she would obtain approval and affection from the analyst. Wexler succeeded in conveying to the patient the feeling that she could trust him, even if he was tyrannical and strict. In my opinion that was the fundamental point. In his case, in order to convey this

feeling of being trusted, Wexler had to resort to assuming a strict authoritarian role. It could be that the therapists who successfully assume this strict superego role have a type of personality that conveys this feeling of trust, especially in the adoption of that role. If a therapist is successful in adopting the superego role, he does not have to contend with the guilt feelings that a permissive attitude may engender in the patient at the beginning of treatment.

Wexler and other authors stress the point that the therapeutic situation must be very similar to the old genetic situation. It seems to me that most of the improvement is due to the differences in the two situations, not to the similarities. The apparent similarity perhaps helps the treatment in the beginning, but the patient must sense the difference in the underlying feeling in order to improve. I have found it useful to interpret this difference to the patient also at an advanced stage of treatment. The same is true for the neurotic. I agree with Rioch (1943) that the therapeutic transference must expand, not repeat, the original experience and must open new vistas, which will permit the growth of the patient. As a matter of fact, it is one of the constant aims of therapy to help the patients lose distortions arising from the tendency to repeat the old situation.

Mann, Menzer, and Standish (1950) have made an interesting study of the attitudes in the therapist that have led to the deterioration of the therapeutic relationship in the psychotherapy of functional psychoses. They found that the therapist is not directed by conscious motivation in the choice of patients. The therapist tends to choose patients with problems similar to his own. Contrary to Eissler and myself, these authors see this fact as having negative results. The therapist's conflicts may be reactivated so that he may respond with "emotional flight" or with retaliation. By "emotional flight" the authors mean an unrealistic attitude of the therapist that will not permit the patient to discuss feelings related to the therapist's conflict. This unrealistic attitude of the therapist was generally brought about by the excessive demands of the patients, demands that the therapist could not or did not want to fulfill. The demands that were made on the therapist were usually either sexual or involved permission to go home.

In my own experience, I have found that one demand of the patient that may disturb the feelings of the therapist is the request that the therapist accept the delusional system, or a delusional idea of the patient. Especially well-preserved, fanatic paranoids like to put the

therapist on the spot with this type of demand. In my opinion, it is better not to yield to this pressure of the patient. Rosen (1953) reports instead that in treating certain patients the therapist must accept their psychotic reality; he must act as if he accepts the fact that they are Moses, Christ, Napoleon, or some other person. We must remember, however, that there is always a part of the patient, no matter how little it is, that does not accept the psychosis. In treatment we have to rely on that part. As has been mentioned several times, we must deserve the trust of the patient at any cost, and sooner or later he will realize whether or not the therapist means what he says or not. He will develop contempt for the therapist if he acts as if he believes what even a part of the patient himself does not believe. I do not doubt, however, that if the therapist is able to identify with the patient to such a point as to share his psychotic experiences emotionally with him, this technique may be useful. This identification, however, is very difficult to accomplish. I have used the technique of allegedly accepting the patient's psychotic reality very rarely, very reluctantly, and only for reasons of expediency, when there was no other way to avoid violence or to make preparations for hospitalization. A therapist who is inclined to feel guilty if he does not fulfill the delusional demands of the patient, or one who lets himself be intimidated easily by the aggressive tendencies of the patient, should not treat defiant paranoids.

Semrad and co-workers (1952) made another study of the doctor-patient relationship in the psychotherapy of psychotic patients. They found that the libidinal and aggressive tendencies of the patients were "so intense as to mobilize immediate anxiety through the reawakening of the doctor's repressed infantile aggressive and libidinal problems." The reawakening of these problems in the doctor led to interference with the psychotherapeutic task.

There is no doubt that one of the greatest difficulties encountered in treating psychotics is the required intensity of the relationship with the therapist. This intensity is apt to bring the therapist's problems to the surface, at times with unexpected violence. As White (1952) wrote, in discussing the above-mentioned paper of Semrad and his coworkers, the psychotic gives the physician a prolonged opportunity to learn about himself. The countertransference may mobilize the anxiety of the therapist when nothing he does seems to diminish the extreme withdrawal of the patient, when he feels exasperated by the

manifestations of hostility or overwhelmed by the profusion of love. The therapist's anxiety will be harmful only if excessive. A moderate amount of anxiety may even mobilize his inner resources and intuitions.

Several of my psychotic patients have been able to detect in me certain feelings and moods, at times when even I was not aware of them. This has been observed by practically everybody who has practiced psychotherapy with psychotics.

If the patients detect an unpleasant mood in the therapist, the latter should not deny it, but admit it, together with the information that such a mood has nothing to do with them. Thompson (1952b) reported that disturbances in the analyst's life that are revealed to the patient may have a favorable effect on the analysis.

Feigenbaum (1930) reported that during a session with a paranoid, he received by telephone the news that a close friend had suddenly died. His reaction to the sad news brought about a human response from the patient, whose analysis from that time on took a turn for the better. Thompson (1938) reported the reaction of a

schizophrenic patient at the grief over the death of her analyst and teacher, Ferenczi. Her sorrow convinced the patient more than anything else that she was not a cold person as the rest of the world had been.

If the therapist does not reveal these unhappy feelings to the patients, patients may misinterpret them. They tend to react as young children do when they see their parents worried or unhappy. An egocentric distortion makes them feel that the unpleasant feeling is related to them. They react in accordance with this interpretation, that is, with a feeling of being rejected or with detachment.

In what we have just mentioned, we have another illustration of that perplexing and mixed picture that the schizophrenic presents: on the one hand, he is very sensitive and is capable of seeing through a situation and perceiving the truth even more so than a normal person; on the other hand, what he does with what he sees is so distorted that it will increase, rather than decrease, his difficulties. In some psychiatric circles, the amazement produced by the discovery of the increased power of "seeing through" of the schizophrenic has made enthusiastic therapists forget the negative side of this quality. This

enthusiasm is obviously a reaction to previous psychiatric attitudes, which were pessimistic and descriptive. The fact remains that the schizophrenic cannot be considered indeed only a person of great feeling and understanding; he is much more complicated. He adds a great deal of misunderstanding to what he keenly understands. What he understands or misunderstands in relation to the therapist's countertransference is particularly important.

Incidentally, in my experience I have found that this ability to see through a situation is present not only in full-fledged schizophrenics but also in some prepsychotic stormy personalities. Schizoid personalities, on the other hand, do not manifest this characteristic prior to their break with reality.

## V Relatedness

Now that we have examined separately the two interpersonal feelings within the therapeutic situation (transference and countertransference), we must examine them together in simultaneous occurrence, in their influencing each other, merging in what is called relatedness. The feelings that the patient has for the

therapist and the feelings that the therapist has for the patient elicit the feelings about each other's feelings in a self-perpetuating reciprocity. Although relatedness includes the classic psychoanalytic concept of object relationship, it views such relationship not only as a centrifugal force emanating from each of the two partners in the therapeutic situation, but as an interrelation between at least two persons, more as an I-Thou relationship in Buber's sense (1953), as an entity whose intrapsychic and interpersonal parts could not exist without the other.

At a theoretical level the ideal of any psychotherapy would be to establish among human beings a state of communion, but this state is in most cases almost impossible to achieve even among normal persons (see Chapter 5). We must be content with a state where there is an exchange of trust, warmth, and desire to share and help.

Relatedness goes through several stages, which generally succeed one another gradually, at other times abruptly. From a state of autistic alienation the patient may pass to a state of genuine relatedness. This "breaking through" may be an extremely important episode, experienced at times with dramatic intensity. In some instances it is

remembered by the patient with great emotional display reminiscent of the Freudian abreaction. However, "breaking through" in this context does not have the usual psychoanalytic meaning. It does not mean the breaking of resistances and repressive forces, so that abreaction is possible and what was repressed is now remembered. It means only breaking the barrier of autism, the incommunicability and the desocialization. A human bond between two persons, important to each other, is reestablished. Geraldine, a patient whose case is reported at great length in Chapter 40, told me that during her two psychotic episodes she met at least three persons who broke through to her. The first was a nurse, who, unfortunately, was transferred to another ward; the second was a psychiatrist who was too busy with too many patients; the third was myself.

When Geraldine was far advanced in the treatment I asked her to give me more details about the "breaking through" effectuated by the nurse. She said:

There was a reading room on the ward, with a piano and magazines. I went there and I looked at the cover of a magazine. A nurse stepped in. I had never seen her before. She started a conversation with me as if I were a normal person. I told her with tremendous emotion, "You are the

first person who has broken through to me." She was not on guard. I was not on guard. She was an ordinary girl. She made me feel communication with people was worthwhile. Before that nothing was worthwhile. People were hateful.

At this point the patient burst into tears, as never before during the whole course of treatment. A little later she continued, "With most of the nurses the illness is a fault; it was not with her. I felt that the other people were on to me. She was not."

In the treatment with me during her second breakdown, this "breaking through" was not as dramatic as it was the first time with the nurse. Again, on one occasion, Geraldine expressed herself in this way: "With you I felt as confident as with the nurse. I feel it was so because you are always so relaxed and not intellectual, just as the nurse was." These words of Geraldine aroused a state of perplexity in me. I always so relaxed? That's not what my family thinks of me. I, nonintellectual? But my friends do not hesitate to tell me that I often make too much use of intellectuality in conversing with them.

To the best of my self-evaluating knowledge, I do not assume an artificially therapeutic attitude of relaxation and nonintellectuality. But my roles are different in different situations. I stress this point to

indicate that although spontaneous and sincere, the therapeutic attitude cannot be the therapist's usual attitude toward life but requires the acquisition of a special role. When I am with my wife the accumulated tension of the problems of the day may find easy manifestations. With my friends I am a peer, and because intellectuality is a part of me, it soon comes to the surface. With the schizophrenic patient who is in the early stage of treatment, I am not vet a peer. My role is nutritional and maternal. Although there is an exchange between the patient and myself, I want to give more than I take. I do not burden him with my own anxiety, if I can help it; and intellectuality does not enter the immediacy of our relatedness. Incidentally, I considered Geraldine an intellectual, too, but the needs she wanted to satisfy in her relation with me were not intellectual ones. Perhaps what I am trying to describe here is the same attitude of motherliness that Schwing (1954) advocates in the treatment of schizophrenia. This motherliness, or immediate relatedness, need not be offered exclusively by a therapist or a nurse, or by a person in a maternal role. At times the encounter even with a layman in the role of a paternal or authoritarian figure has great therapeutic effect.

When the breakthrough has occurred, the patient-therapist

relationship becomes a special-object relationship. Although the therapist must avoid the mistakes the parent made, the relationship must at first bear some resemblance to the parent-child relationship. Although the therapist, like a parent, is willing to give much more than he receives, an exchange takes place in attention, affection, and care. The relationship will always be threatened by the distortion of the patients. We have seen in this chapter that projective mechanisms or paranoid tendencies of all kinds, states of panic or of sudden distrust, deification or amorous tendencies toward the therapist, longing for renewal of withdrawal, will put the relatedness to hard test. But, therapeutic relatedness will be maintained if it is based on basic trust, the psychological entity that has been defective especially in the early life of the patient and after the outbreak of the psychosis. Basic trust implies trust in each other, accepting the other and hoping in each other's future and in the stability of the relatedness. The therapist is experienced as a human being who believes in the potentialities of the patient and who, with his trust, understanding, and devotion, facilitates the unfolding of such potentialities.

We have mentioned that relatedness must at first resemble a good parental situation. This similarity may engender some jealousy and resentment toward the therapist on the part of the patient's parents. However, as we shall see in Chapter 38, the recovering patient will eventually reaccept his parents and will remove the therapist from the authoritarian aspect of the parental role. The therapist eventually descends from a pedestal if he was ever put there. The two persons involved in the therapeutic situation become more and more like peers. The two persons discover that the patient's limitations decrease with his improvement, and the therapist's limitations will increase with the patient's improvement, because he is seen more in his natural dimensions. We must specify that what we call a peer relationship between therapist and patient is not a replica of a relationship between young schoolmates. We mean the peer relationship that good parents have with their children who have become adults. They are now all adults together, and they respect one another and care for one another.

Other equally important aspects of the peer relationship with the therapist will be discussed in Chapter 39.

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